

Aspen College

Level 6, 118. King William Street, Adelaide, SA 5000, Australia

Level 2, 47. Rickard Road, Bankstown, NSW 2136, Australia

Tel: +61 8 7228 5424 A.B.N. 55 626 437 456

Web: www.aspencollege.edu.au Email: info@aspencollege.edu.au



Student Online Training Survey

Course Name

Student Name

Date of Birth

Please colour or Highlight the number alongside each comment which most accurately describes your opinion.
The scale ranges from 5 (strongly agree) to 1 (strongly disagree).

Strongly agree → Strongly disagree

1	How comfortable and familiar are you with laptop and Desktop Operation?	5	4	3	2	1
2	How do you rate your skills with Word, Excel and PowerPoint	5	4	3	2	1
3	How familiar are you with Zoom or Google Meet Training?	5	4	3	2	1
4	How familiar are you with google or virtual classroom	5	4	3	2	1
5	How often do you check your emails	5	4	3	2	1
6	How happy are you about online interaction with the processes of learner selection, enrolment, induction and orientation	5	4	3	2	1
7	How happy are you about expectations from Student services and Trainer during the campus shutdown and online training	5	4	3	2	1
8	How often would you respond to the college emails and phone calls	5	4	3	2	1
9	I understand Aspen College's policy regarding access to information about me during shutdown.	5	4	3	2	1
10	The Aspen College student handbook is easy to understand, accurate and informative	5	4	3	2	1
11	I have facilities and appropriate internet connectivity at my home to manage my on-line learning activity.	5	4	3	2	1

Please complete the remainder of the questionnaire on the other side of this sheet

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Which aspects regarding online training do you want to suggest?

Which aspects of student services could be improved?

What are the ways in which training by trainers at Aspen College could be improved during online delivery?

What are some ways in which access to information you require could be improved during online training?

How could the facilities available for students at Aspen College online delivery be improved?

How could information about policies at Aspen College (e.g. access and equity, privacy) be more effectively disseminated?

Other comments for Aspen College about student services and facilities at Aspen College (general feedback)

Overall, I am happy to join and continue with the online training provided by Aspen College

Yes

No

Thank you for your participation. We will use your responses as input to the process to improve the student experience at Aspen College.